



# CST

## Volunteer with CST

CST already has approximately 30 volunteers who jointly make an in-kind contribution of more than \$270,000 per annum into our local community.

We have a variety of different, rewarding and challenging positions available to tempt volunteers to share their skills with us.

Whether you are looking for social engagement, or wanting to give back to the community,  
or if you wish to gain work experience  
or if you have a mutual obligation,  
call us and see how we can help each other to help the community.

## Room Hire

CST has rooms to hire out for use by community organisations.  
Call us to see how we can support you.

## Become a CST Member

and support the Tablelands' own local charity.

Phone us or visit our website to find out how.

Learn more about CST.

Read our Business Profile available at  
[www.cst.org.au](http://www.cst.org.au)

or like us on Facebook

[https://www.facebook.com/  
CommunityServicesTablelands](https://www.facebook.com/CommunityServicesTablelands)

## Community Services Tablelands Inc.

1 Main Street and 38 Mabel Street  
(PO Box 793)

Atherton Qld 4883

Tel : 4091 3850

Fax : 4091 3941

Email: [cstadmin@cst.org.au](mailto:cstadmin@cst.org.au)

Web : [www.cst.org.au](http://www.cst.org.au)



## Community Services Tablelands

### Your Local Charity

CST is a community based organisation providing services across the Tablelands.

Our services include:

- Charitable Services to meet identified needs in support of people in emergency or crisis situations,;
- Psychological Services;
- Support Programmes to improve child safety and support youth at risk;
- Programmes to reduce harm through substance misuse;
- Programmes to improve community skills and well being;
- Transport Services for Pensioners and Frail Aged;
- Home Maintenance Services.

*"Strengthening Community"*



# CST

## Client Rights and Responsibilities

are detailed in CST's Client Service Charter which is available at our reception, or on our Webpage at [www.cst.org.au](http://www.cst.org.au). This document explains what you can expect of us and what we expect in return.

If you are unhappy with an aspect of our service, we welcome your feedback or complaint. Feedback and complaints help us improve our services and are always valuable information.

## Complaints

If you have a complaint, please collect a Complaints Brochure at the front desk and follow the procedure. If you need help, please ask at reception.

## Our Values

CST's Board of Management and Staff believe strongly in the rights and wellbeing of the individual.

We stand against violence of all kinds and speak out against domestic and family violence.

## Support

We are here to support families and individuals wherever we can and we are grateful to the community for their generous donations as well as to the State and Commonwealth Governments for funding our programmes.

These programmes are designed to help:

- Families
- Youth
- Frail and Aged
- Substance Misuse.

## Confidentiality

Confidentiality is important to us. All clients are provided with a Confidentiality and Release of Information form to sign.

CST respects individual privacy. We are committed to keeping records and information confidential.

CST complies with the Australian Privacy Principles, as outlined in the Privacy Act 1988.